

## Warranty Evaluation Authorization Request Form

**Do not use this form for return material authorization request!**

Invoice / Sales Receipt #:		Purchase Date:		Request Date:	
First & Last Name:			Company:		
Address Line 1:			Phone #:		
Address Line 2:			FAX #:		
City:	State:	Zip:	Email:		

Item #:	Description:
Date of Installation:	Installed By:
Mileage/hours when fitted:	Mileage/hours when removed:

Symptoms: (be as specific as possible)	Steps to correct symptoms: (ex: steps from troubleshooting guide)
Reason previous unit(s) was(were) replaced: (required)	

**Notice:** Naples Turbo LLC aggressively pursues theft by fraud and in the event of suspected fraud, any information provided on this form may be used in filing a police report, as evidence in a financial dispute, or as evidence in a court of law.

By submitting this form, I hereby affirm that the above information is truthful and accurate to the best of my knowledge and that the above item **has not been disassembled**. Also, I am aware that the terms and conditions I agreed upon at purchase state:

“... The Manufacturer's obligation for all products under this warranty being limited to: (a) making good at its factory any part or parts thereof, or (b) replacement of original part with a new or refurbished part; solely at the Manufacturer's discretion, ... and with transportation charges prepaid by Buyer and which its examination shall disclose to the Manufacturer's satisfaction to have been thus defective.” and “...New or rebuilt turbochargers leaking oil is almost never a warranty issue, and is almost always a result of other external factors. Please ask for our troubleshooting guide before returning an item due to oil leakage. Returns due to oil leakage will not be repaired, replaced, or refunded if no defect is found.”

Furthermore, I understand that a **refund** of the original item's purchase price is **only given in the event that a defective item can not be repaired or replaced**, and that if an item is determined to be **without defects** or the **warranty has been voided**, I will need to provide return shipping cost within 30 days or the returned item(s) will be discarded.

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